

Turn the sensor off, then turn it back on, does it beep within about 60 seconds? If yes then the sensor has initialized and you should be able to communicate with it providing your cable is good and you are specifying the correct serial port and have full permissions over the EZMQC software folders. Note that EZMQC does not auto-detect to which serial port your sensor is connected. The user is responsible for knowing which port to select.